

**Emergency Housing and Shelter
Statewide Help Line (All Counties)**

NC 211 (United Way)

2-1-1 or 1-888-892-1162 — Free, confidential resource referral for shelters, disaster help, food assistance, rent support & more across North Carolina.

Alamance County, NC

Allied Churches of Alamance County
206 N Fisher St, Burlington, NC 27217
(336) 229-0881

24/7 emergency shelter for men, women & families with case management support; meal services also available.

(Call for intake and eligibility information.)

Rockingham County, NC

Rockingham County Help for Homeless, Inc.
110 N Franklin St, Madison, NC 27025
(336) 548-9533

Provides shelter assistance, food, case management and supportive services in Rockingham County.

(Call to check availability & intake procedures.)

Caswell County, NC

There is no major permanent homeless shelter facility specifically located in Caswell County, but residents can call for coordinated support and referrals:

NC 211 / United Way Referral Line – Dial 2-1-1 (or 1-888-892-1162) for free, confidential information about shelters, housing support, transportation, food and other services for Caswell residents.

Greensboro, NC

Greensboro Urban Ministry
305 W Gate City Blvd, Greensboro, NC 27406
(336) 271-5959 (main shelter line)

Provides winter emergency shelter and year-round support services.

Pathways Center
3517 N Church St, Greensboro, NC 27405
(336) 271-5988

Supportive shelter services associated with Greensboro Urban Ministry.

Room At the Inn
734 Park Ave, Greensboro, NC 27405
(336) 275-9566
Day services and shelter assistance.

The Interactive Resource Center
407 E Washington St, Greensboro, NC 27401
(336) 332-0824
Connects individuals with community services (not overnight shelter but supportive services & referrals).

YWCA of Greensboro
1807 Wendover Ave E, Greensboro, NC 27405
(336) 773-9766 or (336) 333-0175
Emergency shelter and support for women and families.

West End Ministries (Leslie's House)
903 W English Rd, High Point, NC 27262
(336) 884-1039
Emergency shelter services.

Open Door Ministries
400 N Centennial St, High Point, NC 27262
(336) 885-0191
Emergency shelter & support services.

Salvation Army of High Point
301 W Green Dr, High Point, NC 27260
(336) 881-5420
Shelter & community support.

Guilford County, NC

(Primary intake & shelter contacts for people experiencing homelessness)
Coordinated Entry – First Step Contact
Call: 336-553-2716 — Coordinated entry line to connect people with shelter & housing services in Guilford County.

Randolph County, NC

Randolph County does not have a large permanent homeless shelter like larger metro areas, but residents can access services through regional providers or referrals:

NC 211 / United Way Referral Line – Dial 2-1-1 (or 1-888-892-1162) for local housing resources, emergency shelter referrals, food & social services in Randolph County.

You may also contact Randolph County Department of Social Services (DSS) for help navigating housing assistance: (336) 318-6500 (DSS main line — confirm hours/assistance options)

Notes:

These shelters may have intake procedures and capacity limits, especially during winter or emergencies — always call ahead.

If someone is in immediate danger or needs urgent help, call 911.

Go to nc211.org/shelters/ for an up-to-date list of shelters & eligibility info statewide.